

WEBSITE PRIVACY POLICY

Executive Fig Wines may collect personal information about you to enable us to process and deliver your order. This information may include your name, date of birth, contact details, credit card or bank account information and other information relevant to your services. This information is only used to process orders or establish a membership with EFW.

By registering on our website, you consent to Executive Fig Wines maintaining, recording, holding and using the personal data we collect about you. All data is collected lawfully and maintained in accordance with Australian privacy law.

We may also collect your personal information from you when you order wine, enter into one of our competitions or otherwise interact with us. This may include information such as preference information and other usage data. We may also collect your personal information from third parties where you have agreed with them that your information may be disclosed.

In addition, we collect information regarding activity on our website and other services, such as the number of visitors to the website or application, the date and time of those visits, the number of pages viewed, navigation patterns and, where relevant, the websites visited before visiting the website.

On our website, your visits are associated with cookies which are unique identifiers. This information may be collected on Executive Fig Wines behalf by web analytics companies. This information provides us with statistics that we can use to analyse and improve our websites and our products and services.

Please contact us immediately if you become aware or have reason to believe there has been any unauthorised use of your personal information that we hold.

We do not subscribe to selling, distributing or passing personal details to any other third party for the unauthorised use for solicitation.

Should you wish to cancel your membership, all personal information will be removed from our system within 24 hours.

We use eWay as our preferred payment service and they remain a validated Level 1 PCI DSS compliant service provider. All credit card payments are secured end to end. No credit card details are retained on our system. All questions should be directed to sales@executivefig.com.au